

Mechanism of the Grievance Redressal Cell

2017-18 to 2021-22



The Grievance Redressal Cell was formed with the goal of resolving student grievances. Students may submit their grievances in writing to the Principal. The cell will meet as needed and take appropriate measures/solutions to the grievances addressed to it. All students in our college have access to the Grievance Redressal Cell to voice their concerns about academic matters, financial matters, health services, the library, and other central services. Students' complaints dropped in the 'Suggestion Box' and oral complaints are both addressed. An effective complaint management mechanism improves stakeholder relationships and satisfaction. This cell's nature is highly confidential.

Our college has a three-tier system in place to resolve student grievances both on and off campus.

- Class Level- In the weekly Mentoring system the class teachers deal with the personal problems of our students.
- Department Level: The Department Heads and senior teachers solve the students' problems.
- College Level- The Grievance Redressal Cell, which reports to the principal, resolves our students' problems.

Policies

- The vision and mission of the institution is inextricably linked to strong principles and ethics.
- The management and the college guarantee a strong redressal mechanism for student grievances. As mandated by the government, a three-tier grievance mechanism is in place to resolve any academic or administrative complaints.
- The college's code of conduct applies to all students.
- Our institution has a zero tolerance policy for any form of ragging or sexual harassment.
- Our institution strictly adheres to all norms against sexual harassment, ragging, and other offences as issued from time to time by the state and federal governments.
- Abuse on social networking sites will be severely punished.
- Any offence discovered through CCTV surveillance is punishable.
- Any student found in an incriminating situation, both on and off campus, will be reprimanded and counselled.

- Students who violate the code of conduct will be given a fair hearing at the Departmental level
- The institution does not tolerate ragging or sexual harassment.



Objectives

- To develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.
- To uphold the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial relationships with stakeholders.
- To encourage the stakeholders to express their grievances/problems freely and frankly, without any fear of being victimized. Different methods for registering of Grievances

Constitution of Grievance Redressal Cell

This Cell is functional with the principal as the head and three faculty members as coordinators. It addresses the sensitive areas that need patient listening, understanding, care, and of course redressal in the form of needy action. The pulse of all stakeholders is accessed through open, uninhibited written suggestions.

It is functioning according to the following UGC norms.

1. All complaints are first addressed by Grievance Committee whose composition is as follows:
 - a. The principal of the college- Chairperson
 - b. Two senior faculty members nominated by the Principal of the College.
2. There is no tenure of the members.
3. The quorum for the meeting shall be two.
4. The committee shall send the report and recommendations to the Vice-Chancellor of the affiliating University within a period of 15 days of receipt of the complaint.

The Grievance Redressal Cell Activities

- A suggestion box has been placed in each Department. The institution tries to take corrective measures according to the suggestions shared in the box.
- The students can write a letter to the Principal about their suggestions and grievances.

PRINCIPAL

Yashwantrao Chavan Warana Mahavidyalaya
Warananagar, Dist. Kolhapur



शिवाजी विद्यापीठ, कोल्हापूर

प्रति,
मा.प्राचार्य/संचालक,
सर्व संलग्न महाविद्यालये/मान्यताप्राप्त संस्था,
शिवाजी विद्यापीठ, कोल्हापूर.

महोदय/महोदया,

विद्यापीठ अनुदान आयोगाच्या "Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009" चे पालन करण्याबाबतचे सचिव, विद्यापीठ अनुदान आयोग, नवी दिल्ली यांचे D.O.No.1-15/2009(ARC)pt.III, Dtd. 4th June, 2018 चे पत्र सोबत जोडले आहे. त्यानुसार कार्यवाही करण्यात यावी.

कळावे,

सोबत - वरीलप्रमाणे.

आदेशान्वये,

उपकुलसचिव

संदर्भ क्र. संलग्नता/टी-२/ ७९
दि.

Dr. R.
प्रा. एम. जी. शिंदेकर
समन्वयक Anti Ragging Comm.
सोबतच्या फॉलॉअप पुढील अर्जात
करावी.
२२/६/२०१८


| | |
|----------------------------|---------|
| Y. C. WAPANI MAHAVIDYALAYA | |
| KOLHAPUR. | |
| In. No. 104 | 22/6/18 |
| To: प्रा. एम. जी. शिंदेकर | |
| Recorded... ०१६ | |

Inbox Contacts Notepad Calendar

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- Drafts 22
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- Deleted Items
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 **Airbnb** Host with peace of mind Airbnb hosts AD

Online Undertaking

ycwcarana@yahoo.../Inbox

 **Anti-Ragging Helpline** <collegedesk.antiragging@gmail.com> 19 Sep at 2:38 PM

Print Raw message

To: ycwcarana@yahoo.co.in

Dear Sir/Mam,
 As you know it is mandatory as per the Hon. Supreme Court & UGC/MHRD Regulations that all students fill in an Anti Raging Undertaking, each year. To make the process easy MHRD has developed an ONLINE Facility.

Undertaking can be filled ONLINE at: www.amanmovement.org (OR) www.antiragging.in
 Please ask all your students to fill their Undertaking on any of the two web sites. The procedure is very simple and explained on the web sites


Thank you.
 With Regards,
 Anti-ragging Helpline :1800-180-5522
 collegedesk.antiragging@gmail.com

The information contained in this email message is privileged and confidential and is intended only for the use of the individual(s) or entity named above who have been specifically authorized to receive it. If the reader is not the intended recipient, you are hereby notified that any dissemination or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately for further instructions.

Compose

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Shri M.G. Chikalley

19/9/2019


Y. C. WARANA MAHAVIDYALAYA
 WARANANAGAR.
 In No. *229* Date *19/9/19*
 To *Shri M.G. Chikalley*
 Recorded *de*



Industry (Trade) Commission
State of Maharashtra
Warananagar
Maharashtra
Phone: 02323020, 2323250
Fax: 02323020
E-mail: scw@nic

Prof. Rajnish Jain
Secretary

WARANANAGAR
REGISTRATION OFFICE
14 JUN 2018
No. 225
To Whom Registered

02323020, 2323250
Fax: 02323020
E-mail: scw@nic

D.O. No.I-15/2009 (ARC) pt.III

28th May, 2018

Dear Sir/Madam.

4 JUN 2018

In pursuance to the Judgment of the Hon'ble Supreme Court of India dated 08.05.2009 in Civil Appeal No. 887/2009, the UGC had notified "Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009". The Regulations are available on the UGC website i.e. www.ugc.ac.in. These Regulations are mandatory for all educational institutions in the country.

As multiple mechanisms are required to ensure a ragging-free campus, here are recommendations and action steps which may be deployed in your esteemed university and all institutions under your ambit.

A. Basic Measures

1. Constitution of anti-ragging committee, anti ragging squad, setting up of Anti Ragging Cell and adequate publicity for these measures through various media are to be undertaken.
2. Mention of Anti-ragging warning in the institution's prospectus and information booklets/brochures shall be ensured.
3. Updating websites of institutions with the complete address of nodal officers related anti ragging committee with contact details.
4. In compliance of the UGC Regulations and the 2nd Amendment in the UGC Regulations regarding submission of undertaking by each student and every parent to submit an online undertaking in every academic year.
5. UGC has notified the 3rd Amendment in UGC Regulations on 29th June, 2016 to expand the definition of ragging by including the following:

3 (i) Any act of physical or mental abuse (including bullying and exclusion) targeted at another student (fresher or otherwise) on the ground of colour, race, religion, caste, ethnicity, gender (including transgender), sexual orientation, appearance, rationality, regional origins, linguistic identity, place of birth, place of residence or economic background

5. Installing CCTV cameras at vital points

B. Counseling and monitoring measures

7. Regular interaction and counseling with the students can detect early signs of ragging and identification of trouble-triggers.
8. Surprise inspection at hostels, students accommodation, canteens, rest cum recreational rooms, toilets, bus-stands and any other measure which would augur well in preventing/quelling ragging and any uncalled for behavior/incident shall be undertaken.

.....contd



C. Creative Dissemination of the idea of ragging-free campus

9. Events like Anti-Ragging workshops, seminars and other creative avenues to spread the idea.
10. Safety and security apps without affecting the privacy of individuals can be creatively deployed.

D. Using other UGC initiated measures

11. Students in distress due to ragging related incidents can call the National Anti-ragging Helpline **1800-180-5522 (24x7 Toll Free)** or e-mail the Anti-Ragging Helpline at helpline@antiragging.in.
12. For any other information regarding ragging, please visit the UGC website i.e. www.ugc.ac.in & www.antiragging.in and contact UGC monitoring agency i.e. Aman Satya Kaachroo Trust on mobile No. 09871170303, 09818400116 (only in case of emergency).
13. The UGC has got developed 4 short films and a documentary film to counsel students on ill effects of ragging. These films are uploaded on UGC website. All Universities/Institutions are requested to show these films regularly to the students during orientation and other programmes. These movies are available on the following link, ugc.ac.in/page/Videos-Regarding-Ragging.aspx.

Any violation of UGC Regulations or if any institution fails to take adequate steps to prevent ragging or does not act in accordance with these Regulations or fails to punish perpetrators of incidents of ragging suitably, will attract punitive action under the UGC Act.

You are requested to implement the recommendations communicated vide letter dated 15.11.2017 and thereby ensure a ragging-free campus, a fundamental requirement for a supportive and fair institutional climate which is open to change, learning and progress.

With Personal regards,

Yours sincerely,

(Rajnish Jain)

The Vice-Chancellor
Shivaji University
Vidyanagar,
Kolhapur-416 004,
Maharashtra.



महाराष्ट्र शासन

शिक्षण संचालनालय, (उच्च शिक्षण)

महाराष्ट्र राज्य, मध्यवर्ती इमारत, पुणे ४११ ००१

Web : www.dhepune.gov.in

E-mail : mavi.dhepune@nic.in

फोन नं. ०२०/२६१२२११९, २६०५१५१२, २६१३०६२७, २६१२४६३९

फोन नं. ०२०/२६११११५३

क्रमांक : रॅगिंग-३०२१/प्र.क्र.३४/मवि-१/६८६८

दिनांक ०५.०७.२०२१

7 JUL 2021

प्रति,

१. सर्व विभागीय सहसंचालक, उच्च शिक्षण,
२. मा. कुलसचिव,
- सर्व अकृषी / अभिमत / स्वयं अर्थसहाय्यीत विद्यापीठे,

विषय - विद्यापीठ व महाविद्यालयांमध्ये विद्यार्थ्यांच्या रॅगिंगबाबत सामन संधी कक्ष असण्याबाबत

संदर्भ : शासन पत्र क्र. संकीर्ण-२०२१/प्र.क्र.६/विशि-४, दि. ०१.०७.२०२१ .

उपरोक्त विषयाबाबत, विद्यापीठ, महाविद्यालयामध्ये विद्यार्थ्यांचे होत असलेल्या रॅगिंगला प्रतिबंध म्हणून विद्यापीठ अनुदान आयोगाने व केंद्र शासनाने दिलेल्या सर्व सूचनांचे पालन विद्यापीठ, महाविद्यालयांकडून करण्यात येते का, तसेच विद्यापीठ महाविद्यालयांमध्ये याबाबत सामन संधी कक्ष स्थापन आहे किंवा कसे याबाबतचा तात्काळ अभिप्राय संचालनालयास सादर करणेत याबा.

Y. C. WARANA MAHAVIDYALAYA
WARANANAGAR.

In. No. 483 Date 23/11/21

To: Anji Rangraj Committ. Shri. M. G. Chikalkar

Recorded...

Shinde

(डॉ. अजिता शिंदे)

कनिष्ठ प्रशासन अधिकारी

शिक्षण संचालनालय, उच्च शिक्षण,

महाराष्ट्र राज्य, पुणे-१.

प्रत : प्रधान सचिव, उच्च व तंत्रशिक्षण विभाग, मंत्रालय विस्तार भवन, मुंबई ४०००३२ यांना
माहितीसाठी

for
Jul
18/11

महाराष्ट्र शासन
व संशोधन विभाग
पुणे
५/१०/२०२१

[Signature]

Shri. M. G. Chikalkar

Anji Rangraj Committ.

23/11/21

RAGGING IS STRICTLY BANNED

AS PER DIRECTIONS FROM DTE, CHANDIGARH
THE FOLLOWING PUNISHMENT WILL BE AWARDED FOR THOSE WHO ARE FOUND GUILTY
IN PARTICIPATION OR IN ABETMENT OF RAGGING :-

CANCELLATION OF ADMISSION.

RUSTICATION FROM THE INSTITUTION .

EXPULSION FROM THE INSTITUTION AND CONSEQUENT DEBARRING
FROM ADMISSION TO ANY OTHER INSTITUTION.

EXPULSION FROM THE HOSTEL.

FINE UPTO RS. 25,000/-.

RIGOROUS IMPRISONMENT UP TO THREE YEAR (THIS WILL DEPEND UPON THE
NATURE AND GRAVITY OF THE OFFENCE AS ESTABLISHED BY THE COURT OF LAW)

NOTE:

AS PER THE ORDER OF HONOURABLE SUPREME COURT OF INDIA VICTIM OF RAGGING
OR HIS/HER PARENTS / GUARDIANS CAN FILE F.I.R. DIRECTLY WITH THE POLICE.

TO AVOID PUNISHMENT, THE STUDENTS ARE ADVISED TO STRICTLY REFRAIN THEMSELVES FROM INDULGING IN ANY ACT OF RAGGING.

**Launch of
24x7
TOLL FREE ANTI-RAGGING
HELPLINE
1800-180-5522
or 155222***

By
Shri Kapil Sibal
Minister of Human Resource Development
On Saturday 20th June 2009



**MAKE CAMPUS RAGGING FREE.
GO AHEAD, REPORT RAGGING**



* Under Implementation



Dr. Hanmohan Singh
Hon'ble Prime Minister



Shri Kapil Sibal
Minister of HRD



Smt. D. Purandewari
Union Minister of State for HRD

Salient Features

- **Convenience** – Students/Parents/ Guardians can file their complaint by calling toll free help line number or by sending an email at helpline@antiragging.net
- **Acknowledgment of receipt of Complaint/ Grievance** – Registered complaint is acknowledged by giving a unique number to caller.
- **Accountability & Transparency** – Complaint is forwarded for action to appropriate authority.
- **Tracking** – The status of action on complaint can be tracked with the help of unique number received as acknowledgment.
- **Confirmation calls/mails** – Closing of complaint through confirmation call/mail to student under distress.

helpline@antiragging.net



Government of India
Ministry of Human Resource Development
Department of Higher Education

0/c

DON'T 'RAG' ALSO DON'T BE A MUTE WITNESS TO 'RAGGING'



What is Ragging?

Any act resulting in:

- Mental / Physical / Sexual abuse
- Verbal abuse
- Indecent behaviour
- Criminal intimidation / Wrongful restraint
- Undermining human dignity
- Financial exploitation / Extortion
- Use of force

Each of the above is a criminal offence

A student indulging in ragging can be:

- Expelled from the institution
- Banned from the mess / hostel
- His/ her scholarship can be withdrawn
- Debarred from examinations
- Denied admission to any institution
- Prosecuted for criminal action
- Institutions have been asked to file FIR with local police against those who RAG / ABET ragging



GO AHEAD, REPORT RAGGING

Join Hands to make your Campus Ragging Free

Anti Ragging Committee.
Y.C.W.M.

0/c

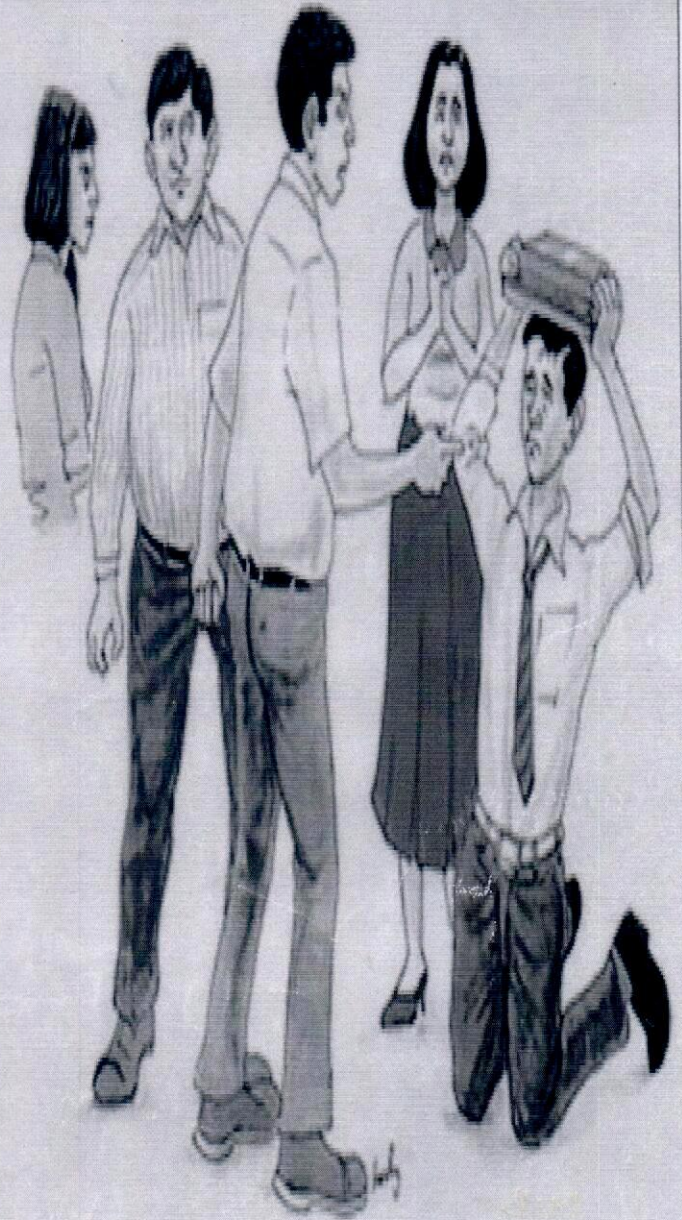
RAGGING

IS A CRIMINAL OFFENCE

Dont "RAG"

Also don't be a mute witness to

Ragging



Anti Ragging & Student Safety

Anti Ragging Committee
Y.C.W.M

Handwritten signature or mark.